

Insure Kids Now!

Its Origin, Its Operation, and What the Future
Could Look Like

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A Brief History of Insure Kids Now!

- It was started in 1999 by President Clinton as a way for parents and guardians to find State Medicaid and CHIP program eligibility information.
- It truly was a portal that lead folks straight to their State's program website. Part of it still does.
- The hotline continues to work the same way– a true port to the State.

Insure Kids Now! under CHIPRA

- CHIPRA requires that all States provide quarterly a “current and accurate” list of Medicaid and CHIP oral health providers and a list of their oral health benefits
- The law required that the information be live on the website 6 months after enactment or August 4, 2009.
- Thanks to the cooperation of all the States, the IKN oral health website went live on that date.

Refinements to the IKN Website

- In the beginning, links to State programs were posted on the site in order to ensure the information was available by August 4, 2009.
- Some States submitted the data directly so we had different looking pages for different States.
- Now that the direct download tool has been provided to States, CMS will work with the States to provide the data directly to the IKN website.
- Here is where we are now.....



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(1-877-543-7669)

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- Home
- About Us
- What is CHIP?
- What is Medicaid?
- Providers in Your State
- Facts & Figures
- Questions & Answers
- For Professionals
 - CHIPRA
 - Federal Policy Guidance
 - Outreach and Enrollment
 - Outreach Toolkit
 - Reports and Data
- Contact Us

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**Children's Health Insurance Program Reauthorization Act:
One Year Later**

[1](#) [2](#) [3](#) [4](#) [What is CHIP?](#) [What is Medicaid?](#) [State Providers](#)

[Call our Hotline: 1-877-Kids-Now \(1-877-543-7669\) More information](#)

\$100 Million Awarded Over 5 Years



CMS announced federal grant funds to improve health care quality and delivery systems for children in Medicaid and CHIP.

Connecting Kids to Coverage

On February 4, 2009, the Children's Health Insurance Program Reauthorization Act (CHIPRA) was enacted into law, offering states new financial resources and programmatic options to provide health coverage for children in Medicaid and the Children's

Find Provider Coverage Information in Your State [1-877-Kids-Now \(1-877-543-7669\)](#)



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Please note multiple ways the oral care provider feature can be accessed from this page

Providers in Your State Page



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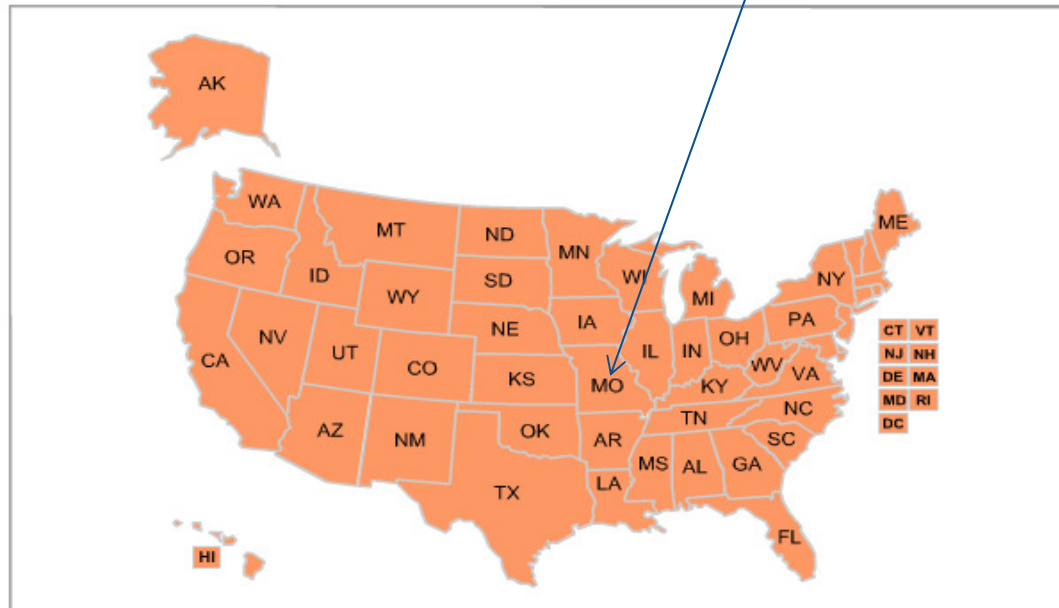
Home > Providers in Your State

Providers in Your State

Missouri

To find both health and oral care providers,

Please select your State from the drop-down list on the screen or by clicking the "map" below



Done

Internet

100%

Find an Oral Health Provider Page



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Search

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[Home](#) > [Providers in Your State](#) > Missouri

Missouri



Benefits Status and Plan Information *(items with * are required)*

* State: ?

* Benefit plan: ?

Accept new patients:

Display results with:

Patient Address

Address:

City: ?

State: ?

ZIP Code: ?

Within: miles ?

[Provider Search Options](#) ?

Select Benefit Plan and other search criteria and click Search

Find an Oral Health Provider Page

Benefits Status and Plan Information *(items with * are required)*

* State: ?

* Benefit plan: ?

Accept new patients: Yes No preference ?

Display results with: Text only Text & Map ?

[Close Patient Address Search Options](#) ?

Patient Address

Address: ?

City: ?

State: ?

ZIP Code: ?

Within: miles ?

[Close Provider Details Search Options](#) ?

Provider Details

Specialty: ?

Language: ?

Special needs: ?

State: ?

You must select a State before you select a County or City.

County: or City: ?

Provider Name Search

Enter the doctor's name or how you think the doctor's name sounds and/or enter the text that the name contains.

Name sounds like: or Name contains: ?

Other search
criteria options

Oral Health Provider Search Results (Text Only)



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Search

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[Home](#) > [Providers in Your State](#) > Missouri

Missouri

[Modify your search](#) [Start a new search](#)

Text Only Text & Map

Sort the Results by

Change to display results per page

Dental Providers within 10 miles around 64015

(Benefit plan: MO HEALTHNET | Accept new patient: Yes)

(Results 1 - 10 of total 29)

	Provider Information	More Information
1	WILKINSON, DEBRA A 1200 Nort, Blue Springs, MO 64015 816-228-3688 Not Available Fax: --- Get driving directions (~ 0.45 miles away) Map this result	MO HEALTHNET Accepts New Patients: Y Specialty: General Dentistry Languages Spoken: --- Can Accommodate Special Needs: Y Click here for full profile details
2	COTTRELL, MICHAEL L. 1200 N.W. Jefferson Ct., Blue Springs, MO 64015-6394 816-228-3688 Not Available Fax: --- Get driving directions (~ 1.18 miles away) Map this result	MO HEALTHNET Accepts New Patients: Y Specialty: General Dentistry Languages Spoken: --- Can Accommodate Special Needs: Y Click here for full profile details
3		

Unknown Zone (Mixed)

100%

Oral Health Provider Search Results (Text & Map)



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Search

Connecting Kids to Coverage

[Home](#) > [Providers in Your State](#) > Missouri

Missouri

[Modify your search](#) [Start a new search](#)

Text Only Text & Map

Sort the Results by

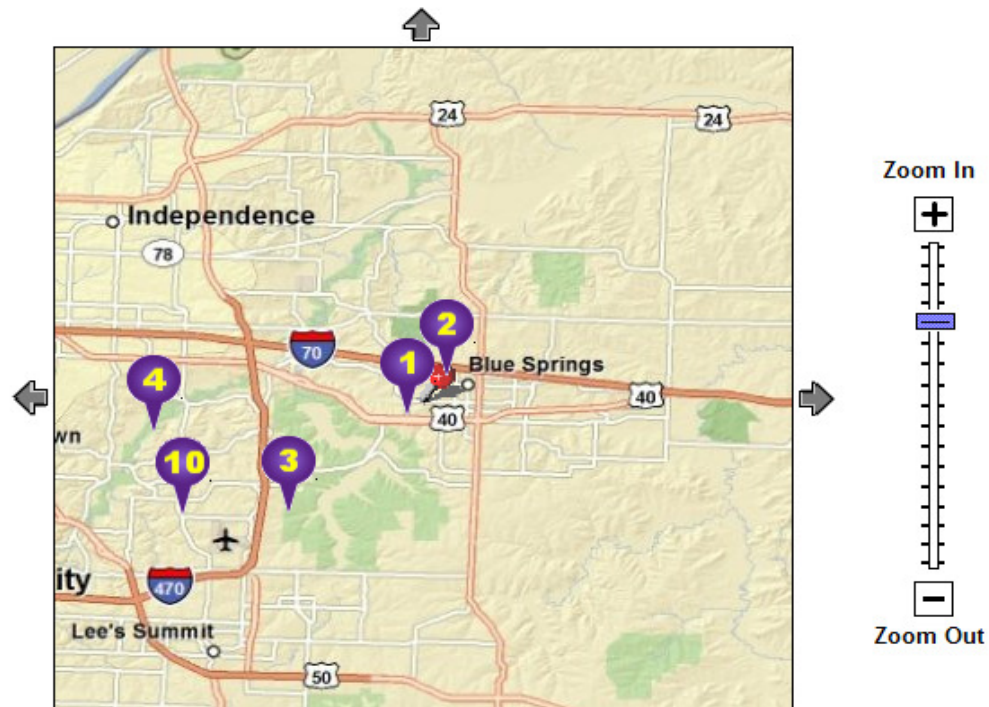
Change to display results per page

[Map all these results](#)

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Oral Health Provider Search Results



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Missouri

Options for Search Results sort order

[Modify your search](#) [Start a new search](#)

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Sort the Results by

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Not Available

- Distance
- ZIP Code
- City
- Provider Name



Zoom In



Zoom Out



Unknown Zone (Mixed)

100%

Oral Health Provider Search Results



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Missouri

Modify your search Start a new search

Text Only Text & Map

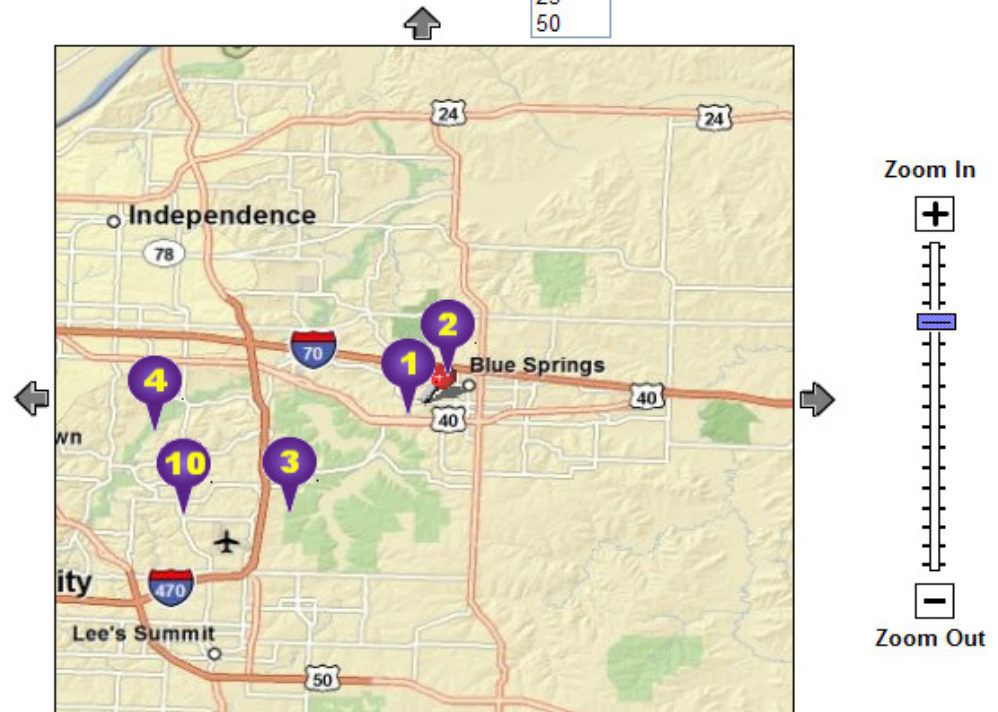
Sort the Results by Distance

Change to display 10 results per page

Map all these results

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Options for the number of search results to be displayed on the page

Oral Health Provider Search Results



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Search Go

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Modify your search Start a new search

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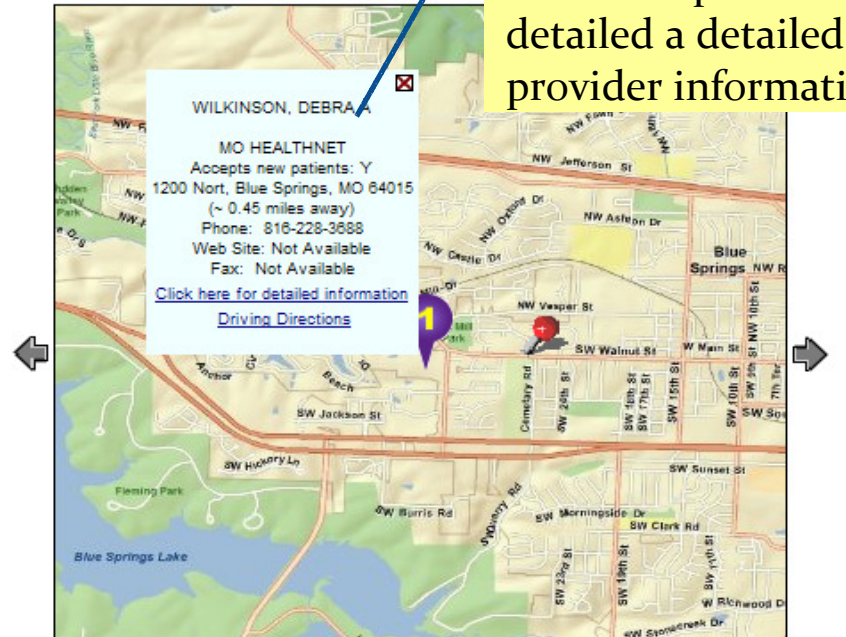
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Click on the symbol on the map for detailed a detailed provider information

Zoom In



Zoom Out

Oral Health Provider Search Results



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Other useful features

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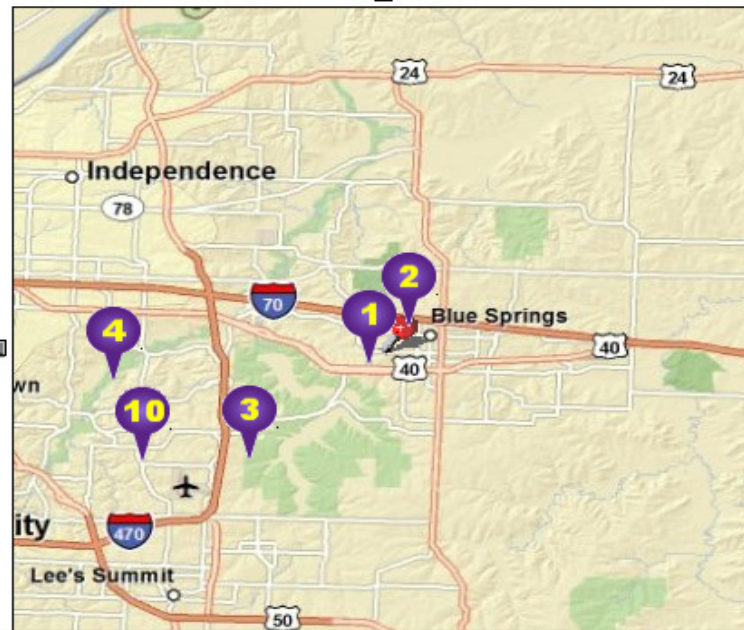
Text Only Text & Map

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Zoom In
+
Zoom Out
-

Unknown Zone (Mixed) 100%

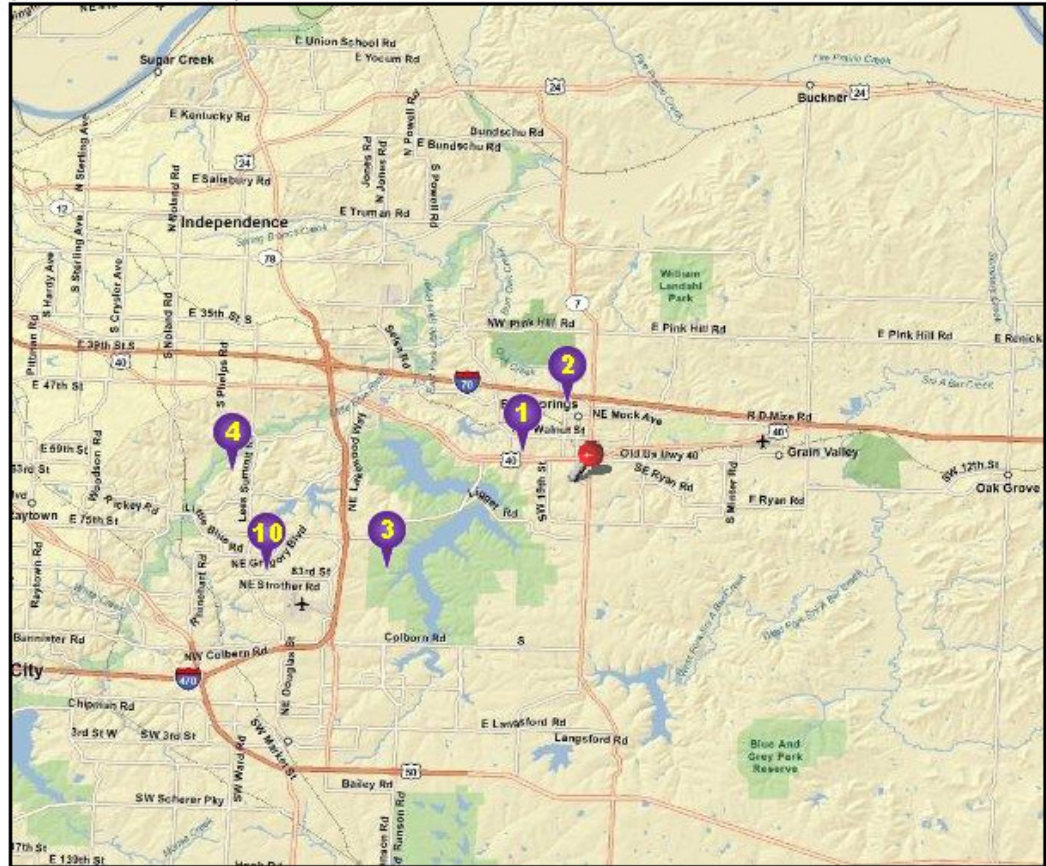
Print Search Results

Find a Insure Kids Now Dental Care Provider - Map and List of Results - Printable Page - Windows Intern...

http://datawarehouse.hrsa.gov/ikn/Print.aspx

Search Location: 10 miles around 64015
Search Criteria: Benefit plan: MO HEALTHNET | Accept new patient: Yes
Search Date: 4/9/2010 11:54:55 AM

(Results 1-10 of total 29)



Results 1 - 10 of total 29

- 1** WILKINSON, DEBRA A
MO HEALTHNET
Accepts New patients: Y
1000 West Blue Springs, MO 64015

Provider Full Profile Details

Detailed information - Windows Internet Explorer

http://datawarehouse.hrsa.gov/ikn/LightMap_InfoPopUp.aspx?sLocatorTypeKey=IKN&siteID=301145&siteNm=&toXY=-94.3023545454545+39.0170727272727&toAddr=1200+Nort,+Blue+Springs,

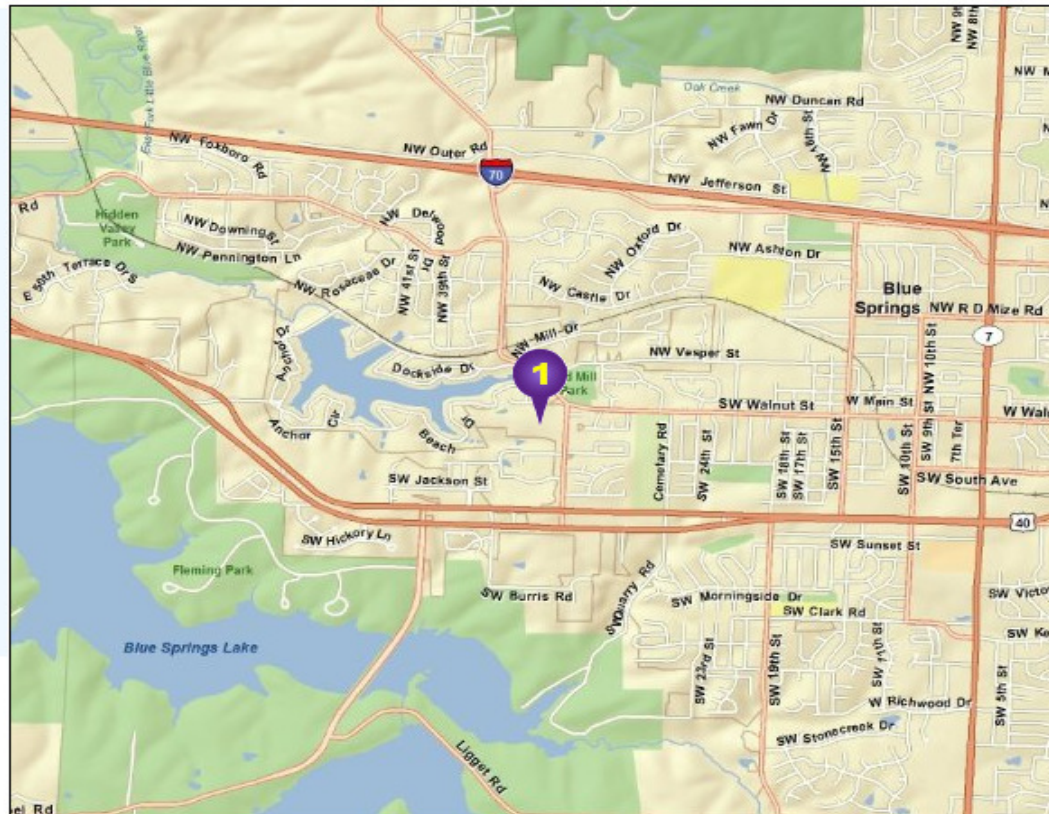
Print Close

Detailed Provider Information

WILKINSON, DEBRA A

1200 Nort
Blue Springs, MO 64015
816-228-3688

- ? Coverage Plan Name: MO HEALTHNET
- ? Accepts New Patients: Y
- ? Can Accommodate Special Needs: Y
- ? Specialty: General Dentistry
- ? Languages Spoken: ---
- ? Fax: ---
- ? Web URL: <http://>
- ? Provider Affiliation: PP



Driving Directions Feature

Find a Insure Kids Now Dental Care Provider - Driving Directions - Windows Internet Explorer

http://datawarehouse.hrsa.gov/ikn/Route.aspx?toXY=-94.3023545454545%2039.0170727272727&toAddr=+(1200+Nort,+Blue+Springs,MO 64015)

[Print](#) [Close](#)

Driving Directions to the Selected Site

From:	64015		
To:	Destination site (1200 Nort, Blue Springs, MO 64015)		
New Start:	Address:	City:	State:
	<input type="text"/>	<input type="text"/>	<input type="text"/>
			Zip Code: <input type="text"/>
	<input type="button" value="Get Driving Directions"/>		

Driving Directions	Total distance: 0.6 miles	Total time: 1 minutes
Start at 64015		
Go south on SW 26th St toward Walnut St/SW Walnut St	< 0.1 mi	< 1 min
Turn right on Walnut St	0.3 mi	< 1 min
Take ramp to SW Woods Chapel Rd	< 0.1 mi	< 1 min
Continue on SW Woods Chapel Rd	< 0.1 mi	< 1 min
Turn left on NW Shannon Dr	0.1 mi	< 1 min
Turn left on NW Shannon Ct	< 0.1 mi	< 1 min
Finish at Destination site (1200 Nort, Blue Springs, MO 64015), on the right		

The map displays a driving route starting from a location marked 'E' and ending at a location marked 'S'. The route is highlighted in purple. Key streets shown include NW Shannon Dr, NW Shannon Ct, SW Walnut St, SW Woods Chapel Rd, and SW 26th St. A large green area labeled 'Old Mill Park' is visible in the center of the map. Other streets shown include NW Mill Rd, NW Brielle Ct, NW 26th St, SW Sydney St, SW Oxford St, SW Moore St, and SW 26th St.

Patients for IKN –North Carolina

Experience—per Dr. Mark Casey

- Since 2004, NC Medicaid has been publishing a list of active providers on its website—updated quarterly
- Data query using MMIS paid claims
 - All providers reaching a threshold of new patient exams in the previous quarter
 - D0150—comprehensive oral evaluation, new or established patient
 - D0160—detailed and extensive oral evaluation – problem focused, by report
 - For NC Medicaid (approx. 1 million children)—all providers who have provided any combination of 10 or more D0150/D0160 new patient exams
 - For NC Health Choice (approx. 125,000 children)—all providers who have provided any combination of 5 or more D0150/D0160 new patient exams

Reporting Providers Accepting New Patients for IKN

- Advantages

- Let MMIS do the work rather than surveying all providers—avoid pitfalls of survey—poor response rate, inaccurate information, etc.
- Relatively easy data query
 - Retrospective look back to previous quarter—e.g.—currently looking at Q4 CY 2009 to allow for most claims to pay
 - Identify all dental billing providers who have a paid claim with a D code (CDT) for the reporting period
 - Then, apply the D0150/D0160 criteria (e.g.-- ≥ 10 new patient exams for the quarter) to estimate which providers are rendering a significant number of new patient exams
- Allows State to differentiate between providers treating a certain number of new patients and those not reaching the threshold— an approximation for new patient activity

Reporting Providers Accepting New Patients for IKN

- Advantages (cont'd)

- Identify “Yes” (≥ 10) or “No” (<10) on the provider lists
- Can adjust threshold up or down depending on how many providers you want to capture on the list

- Disadvantages

- If a State defines D0150 such that the code can be used for an established patient (e.g.—providers can repeat comprehensive oral evaluation every 5 years), the approximation of new provider activity is less meaningful
 - NC Medicaid/Health Choice allows D0150 once per recipient per lifetime per provider
- Some providers who are no longer accepting new patients may land on the list if they use D0150 for established patients within their practice

Reporting Providers Accepting New Patients for IKN

- Disadvantages

- Will not exclude providers who do not wish to be listed
 - Specialists who accept by referral only
 - Other providers who have legitimate reasons for not wanting to be listed
- May not include providers who do wish to be listed

Feedback From Providers

- Most providers call to request changes to published information or to be added to the list
- A few providers, particularly specialists who accept patients by referral, wish to be removed from the list—NC Medicaid honors these requests
- The list identifying all billing providers who have rendered 10 or more D0150/D0160 and all providers who have rendered <10 has only been published since November 4, 2009
- Prior to that time, NC Medicaid published only the contact info for providers reaching the threshold—little feedback positive or negative since November 4th.

What is next in store for IKN?

- Refinement of the Benefits page
 - Expansion of the services listed
 - Periodicity schedule
- Additional help for parents of children with special needs.
 - Identification of providers who can meet the child's needs
- What else can the IKN website do to help families?